



# HUB MEDICAL CENTRE

Lifelong Family Healthcare

## CONTACT DETAILS

**Phone:** 07 5433 1500  
**Fax:** 07 5433 1530  
**Email:** reception@thehubmedicalcentre.net.au  
**Website:** www.thehubmedicalcentre.net.au  
**Address:** Shop 20, 115-117 Corner of Buckley & Uhlmann roads, Burpengary East QLD 4505

### OPENING HOURS

**Monday, Wednesday - Friday** 7.30am - 6.00pm  
**Tuesday** – 7:30am – 7:00pm  
**Saturdays** 8.00am - 12.00pm  
**Sundays** 8.30am – 12.00pm

### PRINCIPAL GP: DR RAYMOND HUNTLEY MBBS FRACGP

#### GENERAL PRACTITIONERS

Dr Naseer Uddin MBBS MPH FRACGP  
Dr Shery Girgis MB MCH FRACGP  
Dr Tony Fitzgerald MBBS  
Dr Ammara Chaudhry MBBS FACRRM  
Dr Lucy Randall MBChB BSc FRACGP  
Dr Jamal Hussain MBBS MRCGP FRACGP  
Dr Steven Osman-Todd Hall MA BM BCh FRACGP  
Dr Masoud Absalan MD FRACGP  
Dr Raymond Gadd FACRRM BMED BAppHSc

#### ALLIED HEALTH SERVICES

David Matson – *Physiotherapist*  
Ehab Kiriakos – *Physiotherapist*  
Scott Langham – *Exercise Physiologist*  
David Maloney – *Podiatrist*

#### PSYCHOLOGISTS

Cheryl McMahan – *Psychologist*  
Andrew Whaites – *Psychologist*  
Rosemary Stone – *Psychologist*

#### MANAGEMENT TEAM

Tanya Sheldrick – *General Manager*  
Crystal Tandogac – *Assistant Practice Manager*  
Kim Allen – *Clinical Nurse Consultant*

#### VISITING SPECIALISTS

Dr Ryan Sommerville – *ENT, Head & Neck Surgeon*  
Dr Roderick Chua – *Cardiologist*

Dr Geoffrey Hawson – *Medical Oncologist & Clinical Haematologist*

Bloom Hearing  
Tracey Campbell – *Audiometrist*  
Rachel Zabel – *Dietician*  
Rebecca Shaw – *Naturopath*

#### NURSES

Kim Allen – *Registered Nurse – Clinical Nurse Consultant*  
Tanya Sheldrick – *Registered Nurse*  
Eboney Leary – *Registered Nurse*  
Kathy Cooper – *Registered Nurse*  
Jodie Parsons – *Enrolled Nurse*  
Helen Rose – *Enrolled Nurse*  
Tanika Flynn – *Enrolled Nurse*

#### RECEPTION/ADMINISTRATION

Belinda Mernin – *Administration Support*  
Kelsey Pianeda – *Administration Support*  
Cathy Deathridge  
Jasmine Pratt  
Katie Chandler

#### HUNTLEY HOME CARE

Tia Bankier  
Diane Macbeth – *A/N*  
Valerie Smith – *A/N*  
Esmay Walker – *A/N*  
Pia Tomlinson – *A/N*

### CURRENT GP CONSULTATION FEES

The Hub Family Medical Centre is a mixed billing practice. All Pension Card holders over the age of 65 & children less than 16 years of age are bulk billed for GP appointments. For all other patients the fee for a standard consultation is \$71.00.

#### GP CONSULTATION CHARGES AS OF MAY 2018

##### Consultations – Weekdays in hours

STANDARD (Item 23)	Private	\$71.00
LONG (Item 36)	Private	\$126.00

##### GP Consultations – Saturdays in hours

STANDARD (Item 23)	Private	\$76.00
LONG (Item 36)	Private	\$131.00

##### GP Consultations – SUNDAYS & After Hours

STANDARD (Item 5020)	Private	\$82.95
LONG (Item 5040)	Private	\$138.25

Aged Pension Card Holders over the age of 65 & Children under 16 years are **BULK BILLED for GP appointments.**

**All other Pension Card Holders:** Discounted Rate  
**Health Care Card Holder:** Discounted rate  
**Non attendance fee (no cancellation):** \$25.00  
**Pre-Employment Medical / Commercial Driver's Licence / Mining Medical:** please request quote  
**Prescription without Consultation:** \$15.00  
**Referrals without Consultation:** \$20.00

### **ALLIED HEALTH CONSULTATION CHARGES**

The Hub Medical Centre provides a range of Allied Health services. These services are privately charged, fees vary depending on the treatment you are receiving. Please ask our friendly reception staff if you have any queries regarding fees that apply to your treatment. Patients may be eligible to see our Allied Health providers under a Medicare funded GPMP (General Practitioner Management Plan), some treatments may incur a gap payment fee. Please see your GP to see if you are eligible for a GPMP.

### **AFTER HOURS VISITS**

For an after hours, bulk billed, home visit doctor, please call **The National Home Doctors Service on 13 SICK (74 25)**. The call centre is open weekdays from 4pm, Saturday from 10:00am, all day Sunday and public holidays.

### **REMINDER SYSTEM**

Our practice is committed to preventative health care. We participate in both State & Commonwealth Reminder Systems; for example, Pap Smear & Immunisation Registers.

### **CONFIDENTIALITY**

It is the policy of this practice to maintain security of personal health information at all times & to ensure that this information is only available to authorised members of staff.

### **HYGIENE**

The Hub Medical Centre has strict infection control policies in place to avoid risks of illness or disease transfer including autoclaving of all medical instruments.

### **PARKING & WHEELCHAIR ACCESS**

Ample free parking including 4 disability & 2 parents with prams parking is available at the front of the building. The building also has full disabled access including toilet facilities.

**REQUESTING RESULTS OF PATHOLOGY:** For security reasons and good patient care, The Hub medical centre does not provide results over the phone. We suggest that to receive your results, you make a follow up appointment with the referring GP, 3 –7 days after having your pathology taken.

**HOME VISITS:** The Hub Family Medical Centre provides Home visits at the discretion of the GP. If this is a service you require, we encourage you to make an appointment to speak with your GP. Alternatively, the National Home Doctors service provides home visits after 5pm and before 8 am Mon-Friday and on weekends.

**PRACTICE IMPROVEMENTS AND FEEDBACK:** The Hub Medical Centre welcomes all feedback. A feedback or comments box is located in our reception; alternatively feedback can be emailed to Crystal Tandogac (reception manager): [receptionmanager@thehubmedicalcentre.net.au](mailto:receptionmanager@thehubmedicalcentre.net.au).

**COMPLAINTS:** To make a complaint to the practice, please contact the General Manager (Tanya) on 07 5433 1500 or by email [tanya@thehubmedicalcentre.net.au](mailto:tanya@thehubmedicalcentre.net.au).

**UNRESOLVED COMPLAINTS:** contact can be made with the Office of Health Ombudsman (OHO) Website: [www.oho.qld.gov.au](http://www.oho.qld.gov.au) or Phone: 133 646.

**TELEPHONE CALLS:** It is not practice policy that GP's take or return patient phone calls, however we do try to return all calls at the end of the day (when possible). This is simply because our GP's are busy seeing to patient consultations and we try to minimise interruption. We are happy to accept calls and pass messages to the doctors through our internal messaging system.

### **THE HUB FAMILY MEDICAL CENTRE SERVICES**

Some of the essential medical services we provide at The Hub:

- Travel Advice & Vaccinations
- Health Assessments & Family Planning
- Pap Smears
- Work Cover
- Hearing Services
- Emergency Treatment Room
- Skin Checks
- Pre-Employment Medicals
- Bowel Cancer Screening
- Preventative Health Care (Reminder System)
- Veteran Affairs & Workers Compensation
- 24 Hour Heart Rate Monitoring
- Minor Surgery
- Chronic Disease Management Plans
- Family Planning
- Podiatry
- Rehabilitation Gymnasium
- Coal Board Medical